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## Extrel Probe Service Contract & Support Options

### Within North America

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	Length of Contract	Emergency Visits*	Probe Maintenance at Extrel**	Hardware Coverage (Including consumables)	Remote Support Hours	10% Discount on Spares
Gold	1 Year	1	1	✓	35	✓
Silver	1 Year	N/A	1	✓	35	✓
Bronze	1 Year	N/A	N/A	N/A	35	N/A

\*Includes all travel and living expenses

\*\*Includes reusable shipping box for probe

### Interested in training?

Contact the Extrel Technical Support team regarding specialized training options to meet your system and application needs! Remote and in person options are available.

**Prices are based on Extrel's Standard Business Day  
Monday through Friday 8 a.m. to 5 p.m. Eastern Time, excluding Extrel-recognized holidays.**

Please refer to your formal Sales Agreement for complete details. Support may be customized as required, with pricing adjusted accordingly. Services described herein are offered for sale exclusively according to the Extrel CMS General Terms and Conditions of Sale.

#### Effective January 2022

Prices are subject to change without notice.

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